

# Do you know where you want to get to but don't know how to get there?

## You are not alone

When COVID hit a healthcare organisation was faced with exactly this challenge. Historically they'd travelled all over the world to deliver essential training to healthcare professionals in challenging and under

Their work is critical in helping local communities manage and care for people with long term health conditions to make sure they have the best quality of life possible.

With travel bans in place, all of their training activity came to a standstill overnight.

They needed to move to online delivery, fast. They just didn't know how.

They'd purchased an LMS and tried their hand at their first eLearning module, but they quickly realised that the lack of experience in their field was slowing them down and hampering their success.



ELK Online worked with the operational management team to expand their knowledge on what skills and software they would need to make the transition online. We then worked alongside the existing team and associate trainers to develop a standardised way of working, a set of underpinning design principles and software agnostic content templates.

We then used these new processes to develop a suite of around 20 online modules, translated into 3 languages and hosted on their LMS.

Spurred on by the success of their online programmes, they have now embarked on huge journey to create their own online Academy.